



**Mahelona Medical Center**  
**Samuel Mahelona Memorial Hospital**  
 4800 Kawaihau Road  
 Kapaa, HI 96746

*“Generations of Gentle Care”*

**Emergency Services**

**24 Hours 823-4194**

**Main Hospital: 822-4961**

**Acute Care**

**Long Term Care**

**Acute Psychiatric Care**

**Outpatient Services**

**Occupational Therapy**

**Physical Therapy**

**Radiology**

**Recreational Therapy**

**Sleep Disorders Center**

**Directions:**

Mahelona Medical Center is located on Kawaihau Rd. at the north end of Kapaa on a bluff overlooking the ocean.

**From points north of Kapaa:**

Head towards Kapaa, past Kealia Beach up around the curves by the ocean vista lookouts and just as you’re about to head into town, it’s your first right. This turn is just where the speed limit has decreased to 25 mph. It’s a sharp turn right so do slow down.

Go up the Kawaihau Rd. hill, it will curve right at the top and you will see the hospital and sign on the right.

**From Kapaa or further south:**

Go through Kapaa including old town Kapaa. When you get to Otsuka’s furniture on the right, start watching for the big green highway sign for your left turn onto Kawaihau Rd. It’s the last left turn before leaving Kapaa and going up the small hill to the ocean lookouts and to Kealia Beach.

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**Mahelona Medical Center**  
**Samuel Mahelona Memorial Hospital**  
*East Kauai’s Critical Access Hospital*  
 4800 Kawaihau Road  
 Kapaa, HI 96746



*“Generations of Gentle Care”*

**INPATIENT CARE**

*Answers to Your Questions*

**Hospital: 822-4961**  
**Emergency Dept: 823-4194**

*Facility of Hawaii Health Systems Corporation*



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**FREQUENTLY ASKED  
QUESTIONS**

About

**INPATIENT CARE AT SMMH**

Samuel Mahelona Memorial Hospital (SMMH) is proud to offer inpatient care utilizing a hospital based family physician.

**Question #1: What is a hospital based physician?**

A hospital based physician is a physician whose primary job is to take care of patients during their hospital stay. These doctors are often specialists in internal medicine, family medicine, or pediatric medicine.

**Question #2: Why does SMMH use a hospital based physician?**

The most important factor in having hospital based physicians is that being based in the hospital allows the doctor to concentrate on the hospital patients as their first priority. They are up-to-date on the best in hospital care and in close communications with the nursing and support staff.

**Question #3: Who is SMMH’s hospital based physician?**

Dr. Bridget Collins, MD is SMMH’s hospital based physician. Board certified as Family Medicine specialist, she has been serving the Kauai community since 2003. Dr. Collins is committed to caring for inpatients throughout their hospital stay at SMMH.

**Question #4: What about my regular primary care doctor?**

Dr. Collins places a high value on your relationship with your primary care physician. As a family physician by training and previous work as a primary care physician, she knows the importance of close communication with your primary care physician.

Dr. Collins works with the doctors of the community to ensure timely communication with them providing you with the best care possible.

Dr. Collins believes that your primary care physician should be aware of the events occurring in your life causing you to be hospitalized and the care you are receiving while in the hospital.



*Dr. Collins receiving her annual flu shot from nurse Lauria Sullivan.*

We want to be sure you have all the appropriate tests and treatments without repeating everything that your primary care doctor has already done for you.

In addition, we want to be sure that all the medications are correct both while you are staying with us and upon your return home.

**Question #5: If I really like Dr. Collins, can she be my primary care physician?**

Unfortunately, no, not at this time. Dr. Collins is very focused on making the SMMH inpatient hospital experience the best. This commitment does not allow her time to be a Primary Care physician too.

If you do not have a primary care physician, we will be happy to give you information on local physicians who will be pleased to have you as their regular patient.

**Thank you**

for choosing Samuel Mahelona Memorial Hospital. We hope to exceed your expectations. We look forward to hearing your feedback regarding your care during your hospital stay at SMMH.

